

<i>Clinicians</i>	<i>NHS Trusts</i>	<i>Patients</i>
Comprehensive ENT examination from nasal cavity to GOJ	Switch from in-patient setting to out-patient one-stop clinic setting thereby reducing the patients' length of hospital stay	Reduces the time to diagnosis and treatment improving continuity of patient care and experience
Digital High-Resolution imaging increasing diagnostic yield and biopsy precision	Reduces waiting lists in day surgery, main theatre, barium swallows and radiology where these spaces can be assigned to other uses	Early and more accurate diagnosis means better outcomes
Eliminates risks associated with GA, particularly valuable in high risk patients	Shorter procedure time and more cost beneficial to the Trust	Immediate results remove stress of waiting and the need for additional travel for result clinics
Equipment is user friendly	Eliminates need for bed spaces	Out-patient setting less daunting to patients than theatre
Can be performed in outpatient setting so there is no need for theatre preparations	Saving theatre resources for other procedures	Avoidance of GA often means less risks and quicker recovery
	Reduce need for outpatient results clinic visits due to instant results	Reduces time spent in the hospital, minimising risk of hospital acquired infection

Table 2: Summary of the key benefits of a one-stop TNO service to clinicians, NHS trusts and patients [3-5]